

**Evaluation of the cooperation with experts by experience in the course of
'Communication Skills' for Social Work students**

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Online Survey for Students



Lecturer:

Expert by Experience:

Please indicate whether you agree or disagree with each of the following statements.

1 = strongly disagree 2 = disagree 3 = somewhat disagree 4 = somewhat agree 5 = agree 6 = strongly agree

Course Content

- Overall, I am satisfied with this course.
- I find this course relevant to the programme.
- I have learned a lot in this course.
- The information in the syllabus gave me a clear picture of what I should master by the end.
- The study material was good.
- The coherence between the various topics covered in this course unit was clear to me.

Role of Lecturer / Teaching Methods

- The lecturer's presentations during contact moments were clear.
- The lecturer succeeds in making the relevance of his/her course unit clear.
- The role plays were relevant.
- The lecturer was concerned about his/her students.
- The lecturer encouraged students to actively participate in the educational activities.
- The feedback from the lecturer was supportive.
- The group work enhanced the learning process.
- The individual assignment was relevant.

Role of the Expert by Experience

- The contributions of the experts by experience were a significant added value to this course.
- The stories of the experts by experience have changed my perspective on living in poverty.
- The dialogue with the experts by experience provided a valuable practice space for conversation skills.
- The presence of the experts by experience made me feel unsafe.
- The feedback from the experts by experience was meaningful.

Exam Format

- The evaluation covered the relevant themes from the course.
- The lecturer's expectations regarding what we need to know and be able to do were realistic and achievable.
- The evaluation also covered understanding and applying the material.

Learning Outcomes

- I have learned how to engage in a respectful dialogue with social vulnerable people.
- I can actively, empathetically listen and create conditions for socially vulnerable people to empower them
- I can empathise better with the other person and deal with differences in views.

- I can now conduct a conversation with socially vulnerable people on an equal basis.
- I can articulate feelings and paraphrase what is being said.
- I dare to ask follow-up questions when people share difficult stories.
- I can receive feedback on my actions in the caregiver role and learn from it.
- I can explore and organise a request for help.
- I can empathise more for the living situation of people with experiences of exclusion and stigmatisation.
- I can provide appropriate advice, tips, and solutions in a conversation.
- I am more aware of my own pitfalls and strengths in communication.

Which aspects of the cooperation with experts by experience do you find positive and should definitely be retained?

Which aspects of this the cooperation with experts by experience do you find negative and should be improved?

Should the collaboration with experts by experience be maintained? Why or why not?